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LAURIE GUEST, CSP Event Keynote Speaker

Laurie Guest, CSP, is a speaker meeting planners invite back again and again. She is well-known for her imaginative ideas and entertaining style. This Midwest native invigorates the audience with lively, empowering messages.

Laurie is a member of the National Speakers Association and is a Certified Speaking Professional, a designation held by less than 10% of speakers worldwide. To earn this distinguished honor, Laurie speaks to thousands of people and consistently receives near perfect ratings. Her ability to blend real-life examples with proven action steps, is the reason over three-quarters of her clients ask for an encore appearance.

With experience that encompasses over 24 years in healthcare and more than a decade as a business owner, Laurie knows what it takes to succeed. She now reveals the lessons she learned along the way that help others in their professional and personal lives.

Her uniquely themed presentations are tailor-made to leave a lasting impression. Attendees can expect relevant ideas wrapped in a memorable experience.

HEALTHCARE PROGRAMS

All programs are “made to order.” Length, objectives, and style of the program will be chosen by the client and fees determined accordingly.

Best Kept Secrets of Successful Practices

Ever wonder why some medical practices are more successful than others? In this program, Laurie shares her favorite practice ideas acquired during twenty years in healthcare. This rapid-fire session is full of ideas that can be implemented immediately. Learn about the wide selection of resource documents that can improve communication and help with staff development.

Lead or Get Out of the Way

This program is especially designed for office managers. Whether you have been in the position for twenty days for twenty years, you will find ideas you can implement the very next day! We will cover the crucial elements to successful leadership, share business-building ideas in rapid-fire style, and enhance the professional relations skills that are essential to superior leadership.

Taming the Tough Patient

Join this interactive program that focuses on a variety of challenging situations in the workplace. Physical, emotional and communicative issues will be addressed, including how to deal with the angry patient.

What You Can Learn While Dining Out

What do mistakes in the medical office and dining out have in common? Join us and find out! Discover what simple changes can be made in your office that will make a lasting impression on your patients. This class is upbeat, funny and educational.

For more information visit our website:
www.SolutionsAreBrewing.com

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